



# Susan Whymark Funeral Service Ltd

Independent and Family Run

## Affordable Ways to Say Goodbye



Eye | Harleston  
Diss | Framlingham



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## Affordable Burial and Cremation Options Explained

At Susan Whymark Funeral Service it is our aim to provide a high quality of service and to make sure each and every one of our clients has the type of service they want at a reasonable cost.

The costings described in this brochure are kept to a minimum, not because there is less care and attention involved, but because aspects associated with a traditional funeral are removed, which in turn involves less time and materials.

If the wishes of the deceased, or their families, indicate they do not want or need a traditional funeral service, the services described in this brochure may be a better option.

Sometimes large families can find it hard to gather everyone together for a traditional funeral to take place and opt to not have a funeral service around the coffin and prefer to hold a gathering at a place of their choice at a later date.

In this leaflet we aim to clearly identify exactly what options are available to you and what is and isn't included in these options.

***Unfortunately, to be able to keep costs to a minimum, we cannot be flexible with the arrangements in these packages.***

***If more flexibility is required, then the options in this brochure are not for you.***

### What does this mean?

A direct cremation is a contemporary choice for people who do not want a funeral service bound in tradition. It offers a low cost alternative that allows you to bid a respectful farewell in a simple and fuss-free way. Many families choose to hold a separate memorial event or celebration of life to commemorate the life of the person who has sadly passed away.

This choice is free of certain elements such as a minister, procession, limousines and pallbearers. It does not, however, mean that any corners are cut or the care that you and your loved one receive is in any way less than that of our usual high standards.

Direct cremation is typically the least expensive option as it can avoid the need for additional costs incurred in a traditional funeral service such as embalming, viewing of the deceased, the funeral service and additional transportation for the family or close friends.

### What are the benefits of a direct cremation?

- A direct cremation is cheaper than a traditional funeral
- You can say farewell to your loved one in your own way, without being tied to tradition or ceremony
- Your loved one receives a cremation carried out with professionalism and dignity
- Without compromising on quality, it offers the same high standard of funeral care

## Direct Cremation (continued)

### How does a direct cremation work?

A direct cremation involves no formal funeral service and is unattended. It is also arranged at a time that is convenient to the funeral director. We will always let you know when if you wish to know. If this is not the option for you, please see the following pages of this leaflet where other options are explained based on a very small service where a small number of mourners can attend.

### A direct cremation includes:

- Organising necessary legal documents for cremation
- Collecting the deceased from home or hospital during office hours  
(Please also see Additional Services and Fees)
- Preparation, a dressing robe or gown, and care of the deceased until the day of the funeral
- Simple coffin
- Cremation Fee
- Transportation to the crematorium in the funeral vehicle
- Scattering of ashes in the gardens of remembrance at the crematorium where the deceased was cremated, or the safe return of ashes to our client upon request, in a timescale convenient to the funeral director

### What is **NOT** included

- Dressing the deceased in own clothes
- Viewing the deceased
- Attendance at the crematorium
- Choice of coffin

## Direct Cremation (continued)

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What is **NOT** included (continued)

- Bringing into our care out of hours (Please also see Additional Services and Fees)
  - Any other form of service
  - Choice of crematorium
  - Home visits to discuss arrangements
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## Additional Services & Fees

We are available 24 hours a day, and our direct cremation options include the cost of transferring the deceased into our care during normal office hours i.e. Monday to Friday between 9am and 5pm.

We will collect the deceased from where they pass away i.e. home, hospital, nursing home, or someone else's home, providing the death is not under the jurisdiction of the coroner.

The fee to collect the deceased between 5pm and 9am, or over a weekend, or on a Bank Holiday is £290, and is not included in our direct options.

## Attended Direct Cremation

£1895.00

### What does this mean?

An attended direct cremation allows a small number of mourners to be present for a brief farewell in the crematorium chapel before cremation, offering a simple, cost-effective alternative to a traditional funeral, but still allowing a personal goodbye.

Unlike a traditional funeral, there's no elaborate ceremony or procession. Mourners can spend a few minutes with the coffin in the chapel before the cremation. It's a more affordable option than a traditional funeral, as it avoids the costs associated with a large service and reception.

While simple, it allows for a more personal and meaningful goodbye for those who wish to attend

### How does an attended direct cremation work?

The deceased is taken to the crematorium in a private ambulance at a time convenient to the funeral director

Mourners can spend a short time in the chapel with the coffin.

There may be an opportunity for music or a short blessing.

### An attended direct cremation includes:

- Organising necessary legal documents for cremation.
- Collecting the deceased from home or hospital during office hours.

(Please also see Additional Services and Fees)

## Attended Direct Cremation (continued)

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An attended direct cremation includes (continued)

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- Preparation, a dressing robe or gown, and care of the deceased until the day of the funeral
  - Simple coffin
  - Viewing the deceased within office hours
  - Transportation to the crematorium in the funeral vehicle convenient to the funeral director
  - Cremation Fee
  - Scattering of ashes in the gardens of remembrance at the crematorium where the deceased was cremated, or the safe return of ashes to our client upon request, in a timescale convenient to the funeral director

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What is **NOT** included

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- Dressing the deceased in own clothes
  - Viewing the deceased outside office hours
  - Choice of coffin
  - Bringing into our care out of hours (Please also see Additional Services and Fees)
  - Use of our hearse and bearing staff
  - Any other form of service
  - Choice of crematorium
  - Home visits to discuss arrangements

## **Attended Direct Cremation (continued)**

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### **Additional Services & Fees**

We are available 24 hours a day, and our direct cremation options include the cost of transferring the deceased into our care during normal office hours i.e. Monday to Friday between 9am and 5pm.

We will collect the deceased from where they pass away i.e. home, hospital, nursing home, or someone else's home, providing the death is not under the jurisdiction of the coroner.

The fee to collect the deceased between 5pm and 9am, or over a weekend, or on a Bank Holiday is £290, and is **not** included in our direct options.

## Direct Burial (our fees only)

£1595.00

### What does this mean?

A direct burial is a contemporary choice for people who do not want a funeral service bound in tradition. It offers a low cost alternative that allows you to bid a respectful farewell in a simple and fuss-free way. Many families choose to hold a separate memorial event or celebration of life to commemorate the life of the person who has sadly passed away.

This choice is free of certain elements such as a minister, procession, limousines. It does not, however, mean that any corners are cut or the care that you and your loved one receive is in any way less than that of our usual high standards.

A direct burial is cheaper than a burial following a full funeral service as there are no frills. There is no formal service around the graveside and no services such as embalming, viewing of the deceased, the funeral service and additional transportation for the family or close friends.

### What are the benefits of a direct burial?

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- A direct burial is cheaper than a traditional funeral
- You can say farewell to your loved one in your own way, without being tied to tradition or ceremony
- Your loved one receives a burial carried out with professionalism and dignity without compromising on quality, it offers the same high standard of funeral care

## Direct Burial (continued)

### How does a direct burial work?

A direct burial involves no formal funeral service. It is unattended which means no mourners are allowed at the graveside. It is also arranged at a time that is convenient to the funeral director. We will always let you know when if you wish to know. If this is not the option for you, please see the following pages of this leaflet where other options are explained based on a very small service where a small number of mourners can attend.

### A direct burial includes:

- Organising necessary legal documents for burial.
- Collecting the deceased from home or hospital during office hours (Please also see Additional Services and Fees)
- A dressing robe or gown, preparation and care of the deceased until the day of the funeral
- Simple coffin
- Transportation to the graveside in the funeral vehicle
- Preparation of the grave

### What is **NOT** included

- Dressing the deceased in own clothes
- Viewing the deceased
- Attendance at the graveside
- Choice of coffin
- Bringing into our care out of hours (Please also see Additional Services and Fees)
- Any other form of service
- Cost of the disbursements generated by the place the burial takes place (interment fees)
- Home visits to discuss arrangements

## **Direct Burial (continued)**

### **Additional Services & Fees**

We are available 24 hours a day, and our direct options include the cost of transferring the deceased into our care during normal office hours i.e. Monday to Friday between 9am and 5pm.

We will collect the deceased from where they pass away i.e. home, hospital, nursing home, or someone else's home, providing the death is not under the jurisdiction of the coroner.

The fee to collect the deceased between 5pm and 9am, or over a weekend, or on a Bank Holiday is £290, and is not included in our direct options.

The cost of the interment fees generated by the place of burial, unless in a Church of England Churchyard, differ throughout the UK and therefore cannot be included in our fees for a direct burial.

At the time of need we will happily give you options with costs of where the deceased can be interred.

## Simple Funeral Service (our fees only)

£2120.00

### What does this mean?

A Simple funeral is a contemporary choice for people who want a funeral service bound in tradition but want a low cost alternative that allows you to bid a respectful farewell in a simple and fuss-free way.

This choice is free of certain elements such as a procession and limousines but does not mean that corners are cut or the care that you and your loved one receive is in any way less than that of our usual high standards.

A simple funeral can be used for either burial or cremation and can avoid the need for additional costs incurred in a traditional funeral service

### What are the benefits of a simple funeral?

- A simple funeral is cheaper than a traditional funeral
- You can say farewell to your loved one in your own way, without being tied to tradition or ceremony
- Your loved one receives a cremation or burial carried out with professionalism and dignity without compromising on quality, it offers the same high standard of funeral care

### How does a Simple funeral work?

A simple funeral to the outside world looks the same as a traditional funeral. The only difference is there is no funeral service elsewhere prior to the Burial (so no service in Church if the burial is in a Churchyard) or crematorium. The hearse travels directly to the place of the service from our premises and staff are not available for extra duties at the funeral service.

## Simple Funeral Service (continued)

A simple funeral includes:

- Organising necessary legal documents for burial or cremation.
- Collecting the deceased from home or hospital during office hours. (Please also see Additional Services and Fees)
- Preparation, in own clothes, a dressing robe or gown and care until the day of the funeral
- Simple coffin
- Viewing in our Chapel of Rest within office hours (9am to 5pm Monday to Friday)
- Transportation directly to the burial ground or crematorium in a hearse
- Provision of 4 bearers
- Scattering of ashes in the gardens of remembrance at the crematorium where the deceased was cremated, or the safe return of ashes to our client upon request, in a timescale convenient to the funeral director

What is **NOT** included

- Choice of coffin
- Bringing into our care out of hours (Please also see Additional Services and Fees)
- Any other form of service
- Provision of a limousine
- Printed order of service or responsibility for delivery of clients own service sheets.
- Taking names of those present at the service.
- Listing of floral tributes
- Payments paid on client's behalf (known as Disbursements which usually include cremation fees, burial fees, gravedigging, Church Fees, flowers etc).

## Simple Funeral Service (continued)

### Additional Services & Fees

We are available 24 hours a day, and our direct options include the cost of transferring the deceased into our care during normal office hours i.e. Monday to Friday between 9am and 5pm.

We will collect the deceased from where they pass away i.e. home, hospital, nursing home, or someone else's home, providing the death is not under the jurisdiction of the coroner.

The fee to collect the deceased between 5pm and 9am, or over a weekend, or on a Bank Holiday is £290, and is not included in our direct options.

**If you cannot find an option that is right for you, please do contact us to discuss your needs. We understand no one funeral fits everyone, but there is always something we can do for you whatever your requirements and budget.**

## Help with the cost of paying for a funeral

If you are on a low income, in receipt of certain benefits, and are responsible for arranging a funeral, you may be able to get help with meeting the cost of a funeral through a Funeral Expenses Payment (also called a Funeral Payment).

There are a number of conditions to meet, and it may not cover all the costs. Visit the government web site for more information

<https://www.gov.uk/funeral-payments>.

If the funeral is for a child under 18 or a baby stillborn after the 24th week of pregnancy, there is additional help through the Children's Funeral Fund (in England). This fund is not based on income or being in receipt of specific benefits. Visit the government website for more information

<https://www.gov.uk/child-funeral-costs>.

If the person who has died was your spouse, and you were in a civil partnership with them, or living with them as if you were married, you may be able to get Bereavement Support Payments depending on your deceased partners National Insurance Contributions. You must be under pension age. Bereavement Support Payments include a non-means tested lump sum in addition to a weekly amount of benefit. It can be claimed in addition to a Funeral Expenses Payment.

If you were living together as if you were married, you must also have been getting Child Benefit for a child that lived with you ,or you were pregnant in order to be entitled to claim Bereavement Support Payments. Visit the government website for more information

<https://www.gov.uk/bereavement-support-payment>

All of the above forms of help have strict time limits for claiming, and have a number of eligibility rules, but please don't let that put you off, and do call us to discuss further.



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Tel: 01379 871168

Ley House, 11a London Road, Harleston, IP20 9BH  
Tel: 01379 851253

Denmark House, 1 & 2a Carmel Works, Park Road, Diss, IP22 4AS  
Tel: 01379 831332

Moore House, 8 Fore Street, Framlingham, IP13 9DY  
Tel: 01728 723448